

# Pet-Friendly Hotel Policy & Procedures



At Kona Kai Resort & Spa, we understand that your dog is just as much a part of the family as other members. We are thrilled to be a pet-friendly property and welcome dogs up to 65 pounds in select rooms. In order to ensure that all our visitors have an enjoyable stay, we ask that guests traveling with their four-legged friends sign the policy below upon check-in.

## I HAVE READ AND AGREE TO THE FOLLOWING:

- My pet(s) weighs 65 pounds or less.
- No dangerous animals, animals perceived to be threatening, wild animals or other unusual animals will be allowed. The hotel shall make the final determination of whether a specific pet will be permitted in the hotel.
- Only two pets are allowed per guest room.
- My pet's vaccinations are up-to-date and he or she is free of fleas or ticks.
- My pet is not aggressive and is well-socialized with other animals.
- I agree to clean up after my pet and properly dispose of any waste.
- My pet will be with me and under my care at all times as they are not to be left unattended on property.
- My pet will be on a leash with a maximum range of six feet or in a carrier at all times when outside of the room.
- I agree to a "Pet in Room" door hanger on my door at all times while my pet is inside. I understand that housekeeping will not enter my room with an unattended pet inside. My pet must be restrained or removed from guest room while resort staff is present working in room. I will assume responsibility for notifying the front desk if there are special times for servicing my room.
- I understand that a non-refundable pet charge of \$100 for up to 3 nights or \$150 for 4-7 nights will be charged upon check-in for post-departure room cleaning. I further understand this fee does not include any additional costs which may result from damage or need for excessive cleaning of soiled linens, carpeting of furniture.
- As a pet owner, I am liable for any disturbances my pet causes to guests staying at Kona Kai Resort & Spa. I understand that an additional charge may be applied to any disturbances. On the second incident of a reported disturbance, Kona Kai Resort & Spa may ask for the pet to be removed from property.
- I understand that my pet is not permitted in Pool or Beach Areas, Spa, Fitness Center or within the Conference Center. I understand that my pets are only permitted on the outdoor terrace of Vessel Restaurant + Bar, when dining with their owner.
- Kona Kai Resort & Spa is not liable for any injury suffered by my pet while on hotel premises.
- I accept full responsibility for any liability arising from my pet (pet damage or personal injury to hotel, hotel employee, guest, third party or property).
- I acknowledge that I have been informed of Kona Kai Resort & Spa's pet-friendly policies and procedures. I am aware that I may be responsible for additional fees if damage, excessive noise and/or flea infestation occurs during my stay.



**KONA KAI**  
RESORT & SPA

San Diego | A NOBLE HOUSE RESORT

GUEST NAME: \_\_\_\_\_ MOBILE NUMBER: \_\_\_\_\_

GUEST SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

DOG'S NAME: \_\_\_\_\_